

A Few Simple Things to Know About Your New Skylight ONE® Card

Your personalized Card will arrive soon.

Once you activate your temporary Card and verify your identity, we'll send you a personalized Card with your name on it. Activate your new Card, and your pay will continue to go to your personalized Card.



You can use your Card to make purchases.

You can make purchases online, in stores, at restaurants and gas stations or over the phone – anywhere that Visa® debit card or Debit Mastercard® is accepted.

See your card to determine if it is part of the Visa or Mastercard network.



Use it for PIN or Signature transactions.

You can use your Card for PIN or Signature Transactions. Most, but not all, Skylight ONE Card programs do not charge a fee for these transactions. See your Cardholder Agreement for details about your program.

There are many options to withdraw cash from your Skylight Account at no cost.

- + Make an Over-the-Counter Withdrawal at any Visa or Mastercard Member Bank with your Card. Just look for the logo at the bank branch.
- + You can withdraw money from an ATM surcharge free¹ when you go to any of the Allpoint ATMs all over the country. At least 1 ATM withdrawal per month will have no fee, and with some programs, there is no fee on every withdrawal.¹ Download the Skylight ONE Mobile App² to find the Allpoint ATM nearest you.



We're here to help.

Have questions? Need help with your Skylight Account or its features? We are here to help you with whatever we can. Call the number on the back of your Card to talk to one of our Customer Service Representatives.

¹ Surcharge free ATM options will vary by card program. Please see your Cardholder Agreement for surcharge free options. An ATM Cash Withdrawal Fee applies at ATMs outside the surcharge free network specified in your Cardholder Agreement. A separate ATM owner fee may also apply.

² No charge for this service but your wireless carrier may charge for messages or data.

The Skylight ONE® Visa Prepaid Card is issued by BofI Federal Bank, or SunTrust Bank pursuant to a license from Visa U.S.A. Inc. and may be used everywhere Visa debit cards are accepted. The Skylight ONE® Prepaid Mastercard is issued by BofI Federal Bank or SunTrust Bank pursuant to a license by Mastercard International Incorporated. Please see back of card for Issuing Bank, BofI Federal Bank, and SunTrust Bank; Members FDIC. Netspend, a TSYS® Company, is a registered agent of BofI Federal Bank and SunTrust Bank. Certain products and services may be licensed under U.S. Patent Nos. 6,000,608 and 6,189,787. Use of the Card Account is subject to activation, ID verification and funds availability.

Transaction fees, terms, and conditions apply to the use and reloading of the Card account. See the Cardholder Agreement for details.

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